

City of Timmins

2020 Annual Accessibility Status Report

This Accessibility Status Report is the annual update on the progress of the measures taken to improve accessibility and implement the Accessibility for Ontarians with Disabilities Act, 2005 (AODA) and the Integrated Accessibility Standards Regulation (Ontario Regulation 191/11).

This status report includes the accessibility initiatives that were completed in 2018 to implement the strategies outlined in the City of Timmins's Strategic Multi-Year Accessibility Plan 2018-2022.

The purpose of this status report is to make the public aware of the City of Timmins's progress with regards to Multi Year Accessibility Plan.

Our Commitment to Accessibility

The City of Timmins is committed to eliminating barriers and improving access for persons with disabilities by providing its citizens with an inclusive accessible community through its passage and adoption of strategies and policies that promote dignity, independence, integration and equal opportunity for all citizens.

The City of Timmins will continue to work under the legislative frameworks of the AODA, the Ontario Human Rights Code, 1990 and other associated pieces of legislation to ensure that compliance with accessibility standards is achieved.

Through the development of the City of Timmins's 2018-2022 Strategic Multi Year plan, the Accessibility Advisory Committee identified five key priorities which align with the Integrated Accessibility Standards Regulations as found in Regulation 191/11 of the AODA:

1. Transportation
2. Information and Communications
3. Customer Service
4. Employment
5. General Requirements – Integrated Accessibility Standards Regulation (IASR)

These five priorities included strategic recommendations from the Accessible Advisory Committee and provide a roadmap for the City of Timmins as it continues to plan for future accessibility initiatives.

Achievements and Successes

Transportation and Mobility

- Transit Department continues to consult with the Accessibility Advisory Committee to assess the accessibility of Timmins Handy Trans and its services;
- Transit Department has updated their notification process to the public regarding accessibility features of the vehicles, routes and services;
- The Accessibility Advisory Committee provided monetary support to Accessible Transportation Services (Let's Go) to purchase/modify an accessible taxi;
- A 3-way stop was installed at the corner of Pine North and Fifth Avenue to allow a safer pedestrian travel near St-Mary's Garden Retirement Home.
- Installation of a signage area and a turning pad allowing mobility device users a safe entry/exit to Handy Trans bus.

Information and Customer Service

- Further training of administrative staff on creating accessible documents;
- Accessibility webpage has been redesigned to provide further accessibility information and easier navigation;
- Continue to work with City of Timmins Departments to ensure understanding of and compliance with legislative obligations;
- Addition of StopGap ramps to most businesses in the downtown core to be temporarily placed to allow mobility device users easier access to stores, shops, and facilities.

Recreation and Customer Service

- Completion of the Hollinger Grandstands that include an accessible ramp and accessible viewing area;
- An accessible swing for mobility devices was added to the Lonergan Park as well as a paved parking lot and 3 accessible parking spots;
- The Hollinger Park Beautification Project was completed with new walking trails which include detectable warning pavers to mark transition from different types of surfaces;
- An accessible washroom was added to the north hallway of the Timmins Victor M. Power Airport and to the MacIntyre Arena. Washrooms on other levels of the MacIntyre building have also been renovated for accessible use.

Additional Achievements

- Continued monthly meetings of the Accessibility Advisory Committee to provide insight to municipal staff on matters related to the accessibility of municipal services, programs and facilities as required under the AODA;
- Continued focus on removing barriers which may exist in the City of Timmins buildings and facilities while ensuring that all new buildings, leases and renovations do not create barriers and comply with the Built Environment Standards;
- Continued compliance with the requirements of the Integrated Standards regulation and the plans laid out in our Strategic Multi-Year Accessibility Plan;
- Continued to develop, implement and maintain policies governing how the City of Timmins achieves or will achieve accessibility through meeting its requirements.

Goals and Next Steps for Accessibility

- Ensure the City of Timmins continues to meet compliance with the AODA, its regulations and all other related pieces of legislation;
- Continue to review the City of Timmins policies and standard operating procedures to ensure accessibility compliance;
- Develop new training modules on the 5 standards of the Integrated Accessibility Standards Regulation and the Human Rights Code.
- Continue accessibility audit of municipal buildings and facilities;

Information regarding accessibility in the City of Timmins, including our multi - year plan and annual status report can be found on the City of Timmins's website:

<https://www.timmins.ca/ourservices/accessibility>

The information is also available in hard-copy and accessible formats upon request.

Contact information

For more information, comments, questions or concerns relating to accessibility, please contact:

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